

TERMS AND CONDITIONS

1- Rental accommodation shall only become effective upon campsite management's approval (subject to availability) and after receipt of the fees, whatever your stay. These fees are non-deductible non-refundable. For stays in a mobile home and more the booking fee, a deposit of 30% is requested. On arrival in accommodation, the balance of your stay must be paid. € 300 deposit to cover possible damages and another deposit covering cleaning costs if a rental is not returned in a perfect state of cleanliness see amount on the price list.

2 - All rentals are nominative and may not be sublet under any circumstances whatsoever. Rental occupancy is restricted to the number of persons registered to stay at the time of booking with one single vehicle per stay. No extra persons or vehicles will be accepted without campsite management's approval and will be subject to a fee.

3 - Pets are welcome upon prior agreement and payment of an additional fee. Vaccination records must be up-to-date and shown on the day you arrive. Animals must be kept on a leash and never left alone in the letting at any time. Category 1 and 2 dogs are not accepted.

4 - Once the stay has commenced, no reimbursement will be possible due to early departure for whatever reason.

5 - Cancellation terms and conditions for reimbursing down payments: all requests must be made in writing and sent at least 21 days before your arrival date with proof and an IBAN. Only the following grounds for cancellation will be taken into account: illness, death, refusal of leave. Any other reason will require making a special request to the Mayor of Saint-Martin-de-Ré. The booking fee however will not be recovered.

6 - Mediation of consumer disputes In accordance with the provisions of the Consumer Code concerning «the mediation process of consumer disputes», the client has the right to use the mediation service offered by MEDICYS free of charge. The mediator «consumer law» thus proposed is MEDICYS. This device can be reached electronically: www.medicys.fr or by post: MEDICYS mediation and amicable settlement centre for bailiffs - 73 Boulevard de Clichy 75009 PARIS