



# MUNICIPAL CAMPSITE \*\* RULES OF PROCEDURE



## **Article 1: Conditions for admission**

Only persons authorized by the Reception manager shall be permitted to enter or pitch up on the campsite. Staying on the Saint-Martin-de-Ré municipal campsite implies compliance with these Rules of Procedure and the commitment to abide by them. The Saint-Martin-de-Ré municipal campsite is a 2-star campsite. The admission fee is fixed annually by the Municipal Council.

## **Article 2 : Occupancy & formalities**

Any person wishing to stay at least one night must show some ID, vehicle documents, and proof that they hold third-party insurance. Children under the age of 18 are welcome on condition that they are accompanied by an adult throughout the whole stay. Pets are accepted, with the exception of categories 1 and 2, upon presentation of a carnet showing their vaccinations to be up-to-date. Tent, caravan and related equipment must be installed at the numbered pitch attributed by the Reception manager.

## **Article 3 : Booking**

Booking is recommended but not mandatory. Any booking implies payment of a lump-sum for administrative costs, the latter being neither deductible nor reimbursable. For administration reasons, Management reserves the right to change the pitch initially allotted.

## **Article 4 : Reception**

During opening hours at the Reception you will find information on the campsite services, tourist documents on the local sights to see, the town heritage, as well as various practical phone numbers and addresses.

## **Article 5 : Fee**

For short stays (less than a week) fees shall be payable upon arrival. For longer stays, payment is to be made the day before leaving by midday. The balance for mobile-home hire stays is to be settled upon arrival.

## **Article 6 : Noise and silence**

Campers are strongly requested to avoid any noise and discussions which may disturb their neighbours. Loud electronic devices must be accordingly adjusted, in the same way as musical instruments. Animals are to be kept on a leash and may not be left alone in their owners' absence, the latter remaining civilly liable. Silence must be observed between 10pm and 7am. Non-observance of this clause will lead to immediate exclusion.

## **Article 7 : Visitors**

Visitors must present themselves at the reception desk. They are admitted under the responsibility of the camper who receives them. Parking is authorized, after acceptance by management, on the site of the persons visited and must be released before 11 p.m. for day visitors.

## **Article 8 : Circulation and parking**

Within the campsite enclosure, all vehicles - cars, motorbikes, cycles, etc - must keep to a 10 km/h speed limit. Parking outside the allotted spot is strictly prohibited to avoid blocking the traffic or hampering new arrivals settling in.

## **Article 9 : Upkeep and appearance of facilities**

Everyone is obliged to refrain from any action which may be detrimental to the campsite's cleanliness, hygiene and general appearance. It is prohibited to throw on the ground or in the gutters any waste water. The latter must be emptied into the facilities provided for this purpose. Dishwashing at the pitch water-points is also prohibited. Dishwashing must be done in the sanitary facilities. Glass bottles and jars must imperatively be disposed of in the appropriate containers. Sorting is to be done in the yellow containers; an explanatory note is available at the reception. Sanitary facilities (showers, WC, utility sink) must be kept clean at all times, for health reasons and in the common interest. Young children must be accompanied at all times. For the laundry, tubs, washing machines and dryers are available for the campers. Tokens can be bought at the Reception during opening hours. No washing-lines are to be put up; only stand-up laundry dryers are authorized. Plants and floral arrangements must be respected. Campers are not allowed to hammer nails into the trees, cut branches or plant anything. Nor is it permitted to mark off the pitch of an installation using personal means, nor to dig the ground. Any damage done to the vegetation, fencing, ground or camp facilities will be at the expense of its author. The pitch meant to be used during the stay will have to be restored to its original state.

## **Article 10 : Safety**

**a) Fire** Open fires are strictly prohibited. Camping stoves must be kept in good working order and never used under a tent or close to a vehicle. Candles are strictly prohibited. Only electric or gas barbecues are authorized; collective barbecues are available for guests. In the event of a fire, extinguishers can be found at various locations all around the site; a contingency plan is displayed at the reception.  
**b) First aid** A first-aid kit and a defibrillator can be found at the reception.  
**c) Theft** The camper remains responsible for his/her own facilities and must report any suspicious behaviour to the campsite manager.

## **Article 11 : Games**

No violent or disturbing games may be organized close to the facilities. At the open-air playground, children must always remain under the responsibility of their parents. The municipality declines any responsibility.

## **Article 12 : Storage**

No unoccupied material may be left on the site unless agreed with the campsite manager and only at the spot indicated. A storage fee will have to be paid. No storage will be possible between July 1<sup>st</sup> and August 31.

## **Article 13 : Notices on display**

The present Rules of Procedure are displayed in English and French at the Reception and in each of the sanitary facilities.

## **Article 14 : Breach of contract**

Should a resident disturb the stay of other guests or fail to comply with the provisions of these Rules of Procedure, the campsite manager may verbally or in writing, if deemed necessary, instruct the latter to put an end to the disturbances.

In the case of a serious or repeated breach of the Rules of Procedure and after having been formally notified to comply by the campsite manager, the latter may terminate the contract and call in the police.

## **Article 15: Mediation of consumer disputes**

In accordance with the provisions of the Consumer Code concerning "the mediation process of consumer disputes", the client has the right to use the mediation service offered by **CM2C** free of charge. The mediator "consumer law" thus proposed is **CM2C**. This device can be reached electronically: [www.cm2c.net](http://www.cm2c.net) or by post: **CM2C** Centre de la Médiation de la Consommation de Conciliateurs de justice - 14 rue Saint Jean - 75017 Paris.

Fait le 08 Juin 2021

Le Maire  
Patrice DECHELETTE